

GDPR Policy

This privacy policy explains Agathos Systems Limited use any personal information that may be collected about you.

Topics:

What information may be collected about you?

Why we collect your data

How long will we keep your data?

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What information do we collect about you?

We collect information about you when you fill in a contact form or email us directly. We will also collect information when you voluntarily comment or show interest on our social media accounts, provide feedback, and/or participate in competitions. Website usage information will be collected by using cookies.

The information collected about you may include; your name, email address, address, phone number, IP address, location, company name, sex, age, date of birth, your chosen internet browser and service provider, and device plus any information you supply voluntarily.

Why we need your data

We collect information about you to complete your order or enquiry with us e.g. if you order goods and 'request a call back' when the goods are ready, we use this information to contact you directly, process your order, manage your account and, if you agree, to email you about other products, services, and information we think may be of interest to you. We may use your contact information to advertise our service to you on third-party websites such as Facebook and Twitter. We may also contact you directly to follow up on the service and user experience we provide. We use your information collected from the website to personalise your repeat visits to our website.

We will take precautionary measures wherever possible, to ensure we do not collect any personal data from you that we do not need.

How long will we store your data?

When Agathos Systems Limited provides any goods or services to you, we are required by UK tax ruler to keep your basic personal data (name, address, contact details) for a Minimum of 7 years. A digital copy of our transaction will be archived on our computer system for warranty or tax investigation purposes. Your information may be used for marketing purposes and will be kept until you inform us that you no longer wish to receive marketing information.

Cookies

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information can be used to track visitor use of the website and to compile statistical reports on website activity. For further information visit www.aboutcookies.org. You can set your browser not to accept cookies and the above websites tell you how to remove cookies from your browser. However, in a few cases parts of our website features may not work correctly as a result.

Marketing

We may wish to send you updates and information about our products and services and/or other companies which may be of interest to you. If you have consented to receive marketing, you may opt out at a later date. You have a right at any time to stop us from contacting you for marketing purposes or giving your information to other parties. If you no longer wish to be contacted for marketing campaigns, please email us and ask to be removed from future correspondence.

Other websites

Our website contains links to other websites. This privacy policy only applies to the Agathos website so when you link to other websites you should read their own privacy policies. We keep our privacy policy under regular review and we will place any updates on this web page.

What are your rights?

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email or write to us at the following address. admin@agathos.co.uk

Address: ASL (UK) Ltd. t/a Agathos Systems, Midland Works, Station Road, Carlton, Nottingham. NG4 3AT

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

How to contact us

Email: info@agathos.co.uk

Addresses: ASL (UK) Ltd. t/a Agathos Systems, Midland Works, Station Road, Carlton, Nottingham. NG4 3AT